



Reach Your Destination Easily (RYDE)

RYDE Driver Job Description

Job Title: RYDE Transportation Driver (*full-time*)

Department: RYDE Senior Transportation Program

General Job Description:

The “Reach Your Destination Easily” (RYDE) program is a senior transportation program for those 65 years and older. This is your opportunity to make a difference in the life of someone who is unable to drive. You will be driving participating senior adults to social engagements, shopping, medical appointments, and other local destinations in and around the west valley.

We are looking for a full-time paid driver to pick up seniors from their home and drive them within the West Valley communities of San Jose, Saratoga, Cupertino, Campbell, Monte Sereno, and Los Gatos. In addition, rides may also extend to medical facilities in Santa Clara, Mountain View, and San Jose, the Sunnyvale Cal-train Station and the VA Hospital in Palo Alto. Drivers will be required to provide their own car.

Patience, empathy, compassion and excellent communication skills are core requirements to being a driver in the RYDE program.

Essential Functions: *The functions or duties listed below are illustrative of the type of work performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related, or a logical assignment to the position.*

Duties and Responsibilities:

- Introduce yourself by name, and verify the name of the passenger prior to start of ride
- Assist passengers with mobility devices (canes, walkers) as they enter or leave the car
- Engage passengers in conversation
- Answer any questions they may have regarding their transportation
- Complete all assigned rides safely and on schedule
- Respond immediately to calls from operator/coordinator
- Assist with outreach within the West Valley communities
- Immediately report all accidents, incidents, complaints, or passenger behavioral issues to the coordinator and proper authorities as needed
- Attend and participate in all ongoing training and development sessions
- Properly store, care for, and return any equipment supplied for use during the program
- Maintain your vehicle in good working order and cleanliness based on the Vehicle checklist provided.



Qualifications:

- Maintain a driver's license, required liability insurance, and a car with good driving records
- Enjoy interacting with older adults and sensitivity to the needs of older adults
- Knowledge of geographic street system and/or ability to access maps/directions
- Demonstrated skills in working with clients from various backgrounds and embraces WVCS's mission to provide basic human needs with compassion and in a dignified environment.
- Complete fingerprint background check and CTAA Training

ABOUT WEST VALLEY COMMUNITY SERVICES

West Valley Community Services is a nonprofit organization that has been providing safety net services to low income and homeless individuals and families in the west valley region of Santa Clara County for more than 40 years. The mission of West Valley Community Services is to unite the community to fight hunger and homelessness.

Our work is guided by the vision of a community where every person has food on the table and every person has a roof over their head.

At West Valley Community Services, we value:

- Compassion – We respond to the needs of others with sensitivity and kindness.
- Dignity – We treat everyone with honor and respect.
- Integrity – We operate with honesty and strong moral principles.
- Service – We bring together the community to help others.
- Diversity – We value each individual's uniqueness.
- Ingenuity - We approach our work with creativity and resourcefulness.

Email Cover Letter and Resume to:

WVCS Jobs – hr@wvcommunityservices.org [Please indicate "RYDE DRIVER" in the subject line of the email]