Impact Report
Fiscal Year Ending June 2017

About WVCS
West Valley Community Services is a 501(c)(3) nonprofit organization that has been providing safety net services to low income and homeless individuals and families in the west valley region of Santa Clara County for 44 years.

The mission of West Valley Community Services is to unite the community to fight hunger and homelessness.

Our work is guided by the vision of a community where every person has food on the table and every person has a roof over their head.

The Year in Review
Here are some of the highlights of 2016-2017:

- July 2016—Relaunched the West Valley Community Services website (www.wvcommunityservices.org)
- September 2016—Welcomed more than 300 guests at our annual Chefs of Compassion event
- October 2016—Launched mobile food pantry, making weekly visits to West San Jose, Los Gatos, & Saratoga
- February 2017—Completed a 3-year strategic plan
- April 2017—Received funding from Rotary Club of Cupertino and other generous donors to build an outdoor walk-in refrigerator

Impact Story: Jonathan & Annabelle
As caregivers, Jonathan and Annabelle have dedicated their lives to helping other people. They first came to West Valley Community Services when Annabelle became ill, making it hard for her to work and leaving them with a growing stack of expensive medical bills. Although they had several sources of income between them, they struggled every month and soon faced the threat of eviction. Working with their case manager, they began to access benefits, applied for the Below Market Rate (BMR) housing program, and visited the food pantry, which allowed them to save money to help cover their rent and medical bills. Then in early 2017, Jonathan and Annabelle were contacted about a vacancy in a BMR apartment in Cupertino. The couple are now able to afford their monthly bills and save money—and Annabelle says her health is better now that she no longer feels the stress of becoming homeless.
WHAT YOU MADE POSSIBLE
by the numbers

3,893 men, women, and children received help from West Valley Community Services

824,644 lbs of food were distributed through the food pantry

1,586 individuals utilized the food pantry, receiving on average 516 pounds of meat, dairy, fruits, veggies, and diapers per year

$166,544 in emergency financial assistance was distributed to pay for rent, utilities, and deposits to prevent homelessness

1,590 people came to West Valley Community Services for the first time

117 children in kindergarten through 12th grade received new clothing, backpacks, shoes, and school supplies

553 people received jackets, small appliances, household items, and toys at our annual holiday gift program Gift of Hope

West Valley Community Services volunteers helped 81 clients file for $99,384 in tax returns

591 volunteers gave 16,800 hours to support our programs and services

3 community leaders joined the Board of Directors

Our Clients

You make it possible to meet a growing demand for help

Our Communities

Your support helps people throughout the west valley

A Diversity of Need

Our clients are a reflection of our diverse community
West San Jose

- Zip codes: 95129, 95130
- 41% of new clients were West San Jose residents
- 116 West San Jose residents participated in special programs
- 49 West San Jose residents received emergency financial assistance
- 44% of food pantry users lived in West San Jose

West San Jose client household demographics:
- 29% single adult
- 55% households with children
- 16% adult couple, no children

City of Cupertino

- Zip code: 95014
- 36% of new clients were Cupertino residents
- 113 Cupertino residents participated in special programs
- 32 Cupertino residents received emergency financial assistance
- 34% of food pantry users lived in Cupertino

Cupertino client household demographics:
- 48% single adult
- 34% households with children
- 18% adult couple, no children

City of Saratoga

- Zip code: 95070
- 7% of new clients were Saratoga residents
- 25 Saratoga residents participated in special programs
- 7 Saratoga residents received emergency financial assistance
- 8% of food pantry users lived in Saratoga

Saratoga client household demographics:
- 55% single adult
- 12% households with children
- 33% adult couple, no children

City of San Jose

- Zip codes: 95129, 95130
- 41% of new clients were West San Jose residents
- 116 West San Jose residents participated in special programs
- 49 West San Jose residents received emergency financial assistance
- 44% of food pantry users lived in West San Jose

West San Jose client household demographics:
- 29% single adult
- 55% households with children
- 16% adult couple, no children

Town of Los Gatos

- Zip codes: 95030, 95032, 95033
- 16% of new clients were Los Gatos residents
- 24 Los Gatos residents participated in special programs
- 24 Los Gatos residents received emergency financial assistance
- 14% of food pantry users lived in Los Gatos

Los Gatos client household demographics:
- 54% single adult
- 33% households with children
- 13% adult couple, no children

Your support is making an impact in your neighborhood!
**Current Board of Directors**

Monica Chandra—Chair  
Jeanne Bradford—Vice Chair  
Rich Parker—Treasurer  
Angelia Lim-Sampson—Secretary  
Stan Barkey  
Melissa Berkowitz  
Shy Bhattacharyya  
Joan Cummings  
Lalitta Ghandikota  
Allan Greenstein  
Nancy Harper  
Jeannine Jacobsen  
Seema Kumar  
Leslie Mains  
Jennifer Merlin  
Sandra Sotoudeh  
Andrea Wilger  
Kevin Winston

**Leadership Staff**

Josh Selo—Executive Director  
Sujatha Venkatraman—Associate Executive Director  
Kohinoor Chakravarty—Director of Development  
Jim Mikus—Finance Director

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**Public Support & Revenue**

- Contributions $519,243  
- United Way $43,224  
- Government awards $805,570  
- Foundation grants $601,667  
- Special events $126,669  
- Program fees & rental income $333,326  
- Investment income $108,335  
- In-Kind contributions $1,312,537  
- **TOTAL INCOME** $3,850,571

**Expenses**

- Family Assistance $2,306,212  
- Vista Village Apartments $388,183  
- Transitional Housing $93,090  
- Affordable Housing $154,023  
- Management & General $298,855  
- Fundraising $249,068  
- **TOTAL EXPENSES** $3,489,431

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**Financial Information**

The fiscal 2016-2017 audit was conducted by Hood & Strong LLP. Our annual audits, tax returns, and annual reports are available on our website at www.wvcommunityservices.org.

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**Save the Date**

**Walk-In Refrigerator Ribbon Cutting & Open House**

February 7, 2018, 5:30pm  
Come see what's new at West Valley Community Services

**Impact Update**

March 15, 2018, 6:30pm  
Join the phone conference for an update on the WVCS Strategic Plan

**Volunteer Appreciation**

April 25, 2018, 6-8pm  
Our annual celebration of all the ways our incredible volunteers make a difference

**8th Annual Chefs of Compassion**

September 28, 2018, 6pm  
A fundraising gala in support of West Valley Community Services